



106.9 SFM (SITTINGBOURNE COMMUNITY RADIO LIMITED) - LISTENER COMPLAINT FORM

All programme content on the station (music, news, talk, advertisements, etc) is regulated by the *Ofcom Broadcasting Code* (the Code). The Code also provides for a complaints process through which any listener can make an official written complaint to the station if they reasonably feels that the station has broadcast a programme (or content) which breaches the Code.

On receiving a valid complaint, 106.9 SFM must attempt to resolve the complaint by writing back to the complainant at the address supplied. A complainant that is not satisfied with that response is entitled to refer the matter to *Office of Communications* (Ofcom).

You may use this form only if you wish to make a complaint to this station if you consider that a programme we broadcast has breached the Code.

For a copy of the Code, visit <http://stakeholders.ofcom.org.uk/broadcasting/>

You must provide the information below so that we can efficiently process your complaint.

Personal information		
First name(s):	Surname:	Title: Mr/Mrs/Ms/Miss
Home Address:	Daytime phone number:	
	Evening phone number: <i>(if different)</i>	
	Mobile phone number:	
Postcode:	Email address:	

You must also please provide the information overleaf, so that we can carry out our internal investigation to identify the programme complained about. Unfortunately your complaint cannot be made more than 30 days after the broadcast.

Complaint information**Radio Station:** 106.9 SFM**Name Of Programme:****Date of broadcast:****Time of broadcast:****Please provide a summary of your complaint**

Please sign the form and send it to this station using the contact details below

Signature:**Date:** / /**Please send the completed form to :**

The Station Manager, 106.9 SFM, The Latimer Studios, 1st Floor, Crescent Hall,
Central Avenue, Sittingbourne ME10 4BX